



Optimize virtual visits at scale

AVIA Virtual Visits Workshop Series

After COVID-19, 92% of providers and 76% of consumers report they plan on continuing to use video visits.¹ With virtual visit use at an all-time high, health systems have an opportunity to capitalize on the momentum COVID-19 has brought to virtual health adoption.

Scale long-term, sustainable virtual visit solutions with AVIA consumerism experts and an intimate group of leading health system peers

Series overview:

4 weekly live 60–90 min. sessions



Week 1: Workflow Optimization

Examine current and future virtual visits workflows across the patient, provider, and staff experiences



Week 2: Staffing Models

Assess various options for staffing scalable virtual health offerings, including operational implications



Week 3: Emerging Care Models

Operationalize emerging access models and care models



Week 4: Scaling Digital Solutions

Evaluate virtual health solutions and emerging capabilities

Strategic considerations:

- Craft the ideal consumer, provider and staff **experience**
- Optimize virtual health **workflows** for sustainability & scale
- Determine the best **staffing models**
- Prioritize amongst various emerging **care and access models**
- Optimize and scale **digital solutions**

Learn fast, together:

- Agenda includes AVIA insights, best practices, lessons learned, and key decision factors
- Take-home artifacts include AVIA insights presentation, workshop guide/workbook, and post-discussion synthesis

¹Amwell. From Virtual Care to Hybrid Care: COVID-10 and the Future of Telehealth. October 2020.

Sign up today. Contact us to learn more about availability and pricing.

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